

DATE: 11th September 2020

Week 37

FROM: SPEDAG INTERFREIGHT

TO: ESTEEMED CLIENTS

SUBJECT: SPIF BUSINESS CONTINUITY / OPERATIONAL STATUS - COVID-19

What is the new normal? Based on the reported numbers, the trend in East Africa is not healthy and we cannot really talk about a new normal in East Africa. There is a surge in reported cases all over East Africa over the past two (2) months.

There are still no clear signs of an improved turn-around of trucks which are delayed along the route because of various parameters and restrictions. [We continue to experience heavy truck jams both on the Kenya \(exit out of KE\) and Uganda side \(entry into KE\) of Malaba border.](#)

We would like to remind you that the global COVID-19 pandemic has led to drastic changes in many areas, also severely affecting the transport and logistics sector:

- Large parts of the world's aircraft fleets are currently on the ground
- Marine transport is disrupted due to changes in transport volumes
- Transit at border crossings is affected
- The document flow via courier services only works to a limited extent
- Document processing through banks is severely impaired
- Restrictions on movement imposed by authorities make it difficult or impossible to ensure the necessary physical presence of personnel on site, which in turn affects the handling of goods

Even under the current circumstances, we are of course making every effort to handle orders placed with us as smoothly as possible. However, we would like to draw your attention to the fact that the given situation may cause circumstances beyond our control, circumstances which may result in delays, additional costs or even make the provision of specific services completely impossible.

Please note that all additional costs such as demurrage, detention, storage, higher transport costs, etc., caused by the current situation, are ultimately the responsibility of cargo owners and clients, respectively.

We reject any liability for performance disruptions as a matter of principle. Furthermore, we reserve the right to suspend any price agreements made and to adjust prices to the current situation if and where necessary.

1. RISK ASSESSMENT AND CONTROL MEASURES TAKEN

Refer to Update 1 – Week 13 sent on 27th March 2020.

[SPIF E.A. - Customer Advisory on Business Continuity - Covid-19 - Wk 13 27.03.2020.pdf](#)

We ask you to vigilantly observe the basic principles of hygiene at any time to keep you and your environment safe.

2. OPERATING HOURS

This is dictated by the current measures taken by Government / Authorities in respective countries.

#	SUBJECT	NORTHERN CORRIDOR			SOUTHERN CORRIDOR	
		KENYA	UGANDA	S. SUDAN	TANZANIA	RWANDA
2.1	Government Curfew	Y	Y	Y	N	Y
	Effective Date	27-Mar-20	31-Mar-20	25-Mar-20	-	21-Mar-20
	End Date (Expected)	28-August-20	Further notice	Further notice	-	Further notice
2.2	Curfew Timing					
	Start	21:00	21:00	19:00	-	21:00
	Stop	04:00	05:30	06:00	-	05:00
2.3	Office Hours					
	Morning	08:00	08:00	08:00	08:00	07:00
	Evening	17:00	17:00	16:00	17:00	16:00

Notes

KE	Lifting of Cessation of movement order affecting Nairobi, Mombasa, Kilifi and Kwale counties. Restriction of Movement into / out of Mandera.
UG	Private and Public Transport allowed at half vehicle capacity (restrictions on passenger numbers). Restrictions remain in place for movement into / out of Border Districts (in UG).
SS	Public Institutions timing: 0730 hrs to 1330 hrs
TZ	-
RW	Private and Public Transport allowed (except for movement to and from Rusizi District). Limited Permission allowed through RRA and Rwanda Police (for movement into and out of Rusizi District).

3. OPERATIONAL SITUATION IN EAST AFRICA

#	SUBJECT	NORTHERN CORRIDOR			SOUTHERN CORRIDOR	
		KENYA	UGANDA	S. SUDAN	TANZANIA	RWANDA
3.1	Sea Port					
1	Vessel Inspection (Health Documentation) at Quayside	Y	-	-	Y	-
2	Cancellation of Calls / Sailings by various shipping lines (reduced services)	Y	-	-	Y	-
3.2	Air Port					
1	Resumption of Passenger Flights	Y	Suspended	Y	Y	Y
2	Suspension or Reduction of Flights by Cargo Carriers	Y	Y	Y	Y	Y
3.3	Border Points					
1	Malaba (KE / UG)	Open	Open	-	-	-
2	Busia (KE / UG)	Open	Open	-	-	-
3	Namanga (KE / TZ)	Open	-	-	Open	-
4	Elegu / Nimule (UG / SS)	-	Open	Open	-	-
5	Katuna / Gatuna (UG / RW)	-	Closed	-	-	Closed
6	Kagitumba / Mirama Hills (UG / RW)	-	Open	-	-	Open
7	Cyanika (UG / RW)	-	Open	-	-	Open
8	Mutukula (UG / TZ)	-	Open	-	Open	-
9	Mpondwe (UG / CD)	-	Open	-	-	-
10	Bunagana (UG / CD)	-	Open	-	-	-
11	Vurra (UG / CD)	-	Open	-	-	-
12	Rusumo (TZ / RW)	-	-	-	Open	Open
13	Tunduma (TZ / ZA)	-	-	-	Open	-
14	Kabanga / Kobero (TZ / BI)	-	-	-	Open	-
15	Kanyaru (BI / RW)	-	-	-	-	Open*
16	Kasumbalesa (via TZ: ZA / CD)	-	-	-	Open**	-
3.4	Land Transportation					
1	Transport Capacity (Reduced)	Y	Y	Y	N	Y
2	Fuel Shortages	N	N	N	N	N
3	Increased Transit Times due to Curfews or Operating Hours or Staff Shortage	Y	Y	Y	Y	Y
4	Compulsory Driver Medical Checks	Y	Y	Y	N	Y
5	Compulsory Resident Driver Requirements to delivery direct to Site	N	N	N	N	Y***

4. OPERATIONAL HIGHLIGHTS IN EAST AFRICA

The pace of operations / activity level in Mombasa ports continue at reduced pace.

It is very important to note that continued delays are expected due to various factors, some examples as below:

- Curfew
- Restrictions in Public Transportation
- Slow-down in over-all activity for all Authorities (Revenue Authorities, Port Authorities, Inspection Agents and Authorities, Licencing Authorities, etc)
- Timing Change with Shipping Line / Agent offices in Kampala and Mombasa (many opening for 4 hours only)
- Additional measures for testing of drivers at Malaba border point (compulsory tests for drivers entering Uganda – where certificate obtained from Mombasa Port & certificate is due to expire within 4 days, whilst in UG)

As advised over the past [three](#) months, overall Transit times for movement of cargo from Mombasa Port to Uganda, Rwanda and South Sudan have more than doubled due to various restrictions on the roads and borders points.

From the improvements at the Border in the month of July 2022, we see a downturn (increase) in actual border checks and clearance times at Malaba Border (ex KE into UG or UG into KE) which has resulted in queues also for Returning traffic ex Malaba, Uganda. This comes with check points in place prior to entry into Malaba KE and UG border post where only drivers who have valid test certificates and documentation can proceed to Malaba KE and UG Customs check point.

Further, the Ugandan Authorities have introduced a new charge for Covid-19 testing of drivers prior to entry into Uganda (whether in Transit or Local Import). See attached article for reference.

For more information, you can contact respective country management as provided under key operations contacts.

5. KEY OPERATIONS CONTACTS

All Spedag Interfreight offices remain open with Key staff to handle all your inbound and outbound shipments.

The contacts below are ready to assist where-ever possible.

5.1 KENYA

Department	Contact Person	Telephone	Email
Local Imports	Mr. Ernest Kinyua	+254 733 446 044	Ernest.Kinyua@spedaginterfreight.com
Transit Imports	Ms. Lauryn Kowido	+254 730 200 106	Lauryn.Kowido@spedaginterfreight.com
Energy & Infrastructure	Ms. Emilia Medina	+254 733 672 011	Emilia.Medina@spedaginterfreight.com
Aid & Relief	Mr. Anthony Odoyo	+254 721 545 848	Anthony.Odoyo@spedaginterfreight.com
Exports	Mr. Justus Mitau	+254 730 155 640	Justus.Mitau@spedaginterfreight.com
Country Manager	Mr. Udit Rathore	+254 780 824 029	Udit.Rathore@spedaginterfreight.com

5.2 UGANDA

Department	Contact Person	Telephone	Email
Energy & Infrastructure	Ms. Florence Namayanja	+256 772 439 774	Florence.Namayanja@spedaginterfreight.com
Aid & Relief & DRC	Ms. Allen Nimusiima	+256 778 729 217	Allen.Nimusiima@spedaginterfreight.com
Corporate	Ms. Salmah Buwule	+256 776 722 116	Salmah.Buwule@spedaginterfreight.com
Oil and Gas	Mr. Arthur Kato	+256 772 721 099	Arthur.Kato@spedaginterfreight.com
Exports	Mr. Rodney Adakakin	+256 776 993 311	Rodney.Adakakin@spedaginterfreight.com
Country Manager	Mr. Abert Mwebembezi	+256 776 221 470	Abert.Mwebembezi@spedaginterfreight.com

5.3 S. SUDAN

Department	Contact Person	Telephone	Email
Aid & Relief	Ms. Rita Adams	+211 922 200 248	Ritah.Adams@spedaginterfreight.com
KAM - UNMISS	Mr. Joel Masiga	+211 922 200 263	Joel.Masiga@spedaginterfreight.com
Oil and Gas	Ms. Joanita Nandawula	+211 922 200 257	Joanita.Nandawula@spedaginterfreight.com
Country Manager	Mr. Gilbert Namanda	+211 929 102 908	Gilbert.Namanda@spedaginterfreight.com

5.4 TANZANIA

Department	Contact Person	Telephone	Email
Local Imports	Mr. Moses Nko	+255 768 046 469	Moses.Nko@spedaginterfreight.com
Transit Imports	Ms. Sherebanoo Moiz	+255 787 190 484	Sherebanoo.Moiz@spedaginterfreight.com
Exports	Mr. Dipesh Solanki	+255 767 234 235	Dipesh.Solanki@spedaginterfreight.com
Country Manager	Mr. Shreekesh Karia	+255 684 999 475	Shreekesh.Karia@spedaginterfreight.com

5.5 RWANDA

Department	Contact Person	Telephone	Email
Local Imports	Mr. Thierry Mandela	+250 786 792 849	Thierry.Mandela@spedaginterfreight.com
Transit Imports	Mr. Griffin Mugabe	+250 785 076 533	Griffin.Mugabe@spedaginterfreight.com
Exports	Mr. Ismail Kayiranga	+250 783 044 511	Ismail.Kayiranga@spedaginterfreight.com
Country Manager	Mr. Mehul Jotangia	+255 687 532 085	Mehul.Jotangia@spedaginterfreight.com

6. SPEDAG INTERFREIGHT - COVID-19 Task Force

The following employees are members of the task force for the COVID-19 management within Spedag Interfreight East Africa. Contact them regarding further awareness and support.

Name	Country	Contact
Mr. James Tawa	Spedag Interfreight Kenya / Mombasa	+254 780 534996
Mr. Gibran Atterino	Spedag Interfreight Kenya / Nairobi	+254 782 700150
Mr. Emmanuel Malinga	Spedag Interfreight Uganda / Kampala	+256 788 111292
Ms. Juliet Kyembabazi	Spedag Interfreight Uganda / Kampala	+256 776 926492
Mr. Manish Bansal	Spedag Interfreight Tanzania / Dar es Salaam	+255 689 534451
Ms. Olive Umutoni	Spedag Interfreight Rwanda / Kigali	+250 733 390 520
Ms. Rosette Nuwaha	Spedag Interfreight South Sudan / Juba	+211 922 200269
Ms. Caroline Kyomuhendo	Spedag Interfreight / Regional	+256 776 724172

**With Best Regards,
For and on behalf of**

SPEDAG INTERFREIGHT (EAST AFRICA)

REFERENCE

- I. Joint Statement by Ministers responsible for East African Community Affairs – 25th March 2020
[EAC - JOINT STATEMENT ON COVID-19 PREPAREDNESS AND RESPONSE IN EAST AFRICAN COMMUNITY REGION - 25.03.2020.pdf](#)
- II. Kenya Port Authority

Press Release from Kenya Port Authority – 14th April 2020
[KPA - PRESS RELEASE COVID-19 MOMBASA PORT SITUATION - 14.04.2020.pdf](#)

Information on Mass Testing at Kenya Port Authority – 20th April 2020
<https://kpa.co.ke/Pages/Mass-Testing-for-Covid-19-kicks-off-at-the-Port-of-Mombasa.aspx>

Importers worry over delays – 13th July 2020
<https://www.the-star.co.ke/business/2020-07-13-importers-worry-over-delays-at-nairobi-icd/>

Mombasa Port Storage due to Slow Clearance Process & Truck Tun-around – 09th July 2020
<https://www.the-star.co.ke/business/kenya/2020-07-09-mombasa-ports-demurrage-charges-still-high--importers/>
- III. Border Delays
<https://www.bbc.com/news/world-africa-52440789>

<https://citizentv.co.ke/news/massive-35km-traffic-jam-at-malaba-border-as-covid-19-testing-for-truck-drivers-begins-331101/>

<https://twitter.com/ntvkenya/status/1303039008390381570>

[KTA - Busia and Malaba Border update 24.07.2020Q.pdf](#)
[KTA - Busia and Malaba Border update 29.07.2020Q.pdf](#)
[KTA - Busia and Malaba Border update 15.08.2020Q.pdf](#)
[KTA - Busia and Malaba Border update 02.09.2020Q.pdf](#)
[KTA - Busia and Malaba Border update 10.09.2020Q.pdf](#)
- IV. Rwanda
[RRA - Revised Customs Clearance Process due to Covid-19 - 24.04.2020.pdf](#)
[RRA - Revised Customs Clearance Process due to Covid-19 - 24.04.2020 - Update 03.05.2020.pdf](#)
[Rwanda - Cabinet Statement 30.06.2020.pdf](#)
[Rwanda - Cabinet Decision 15.07.2020.pdf](#)
[Rwanda - Cabinet Statement 14.08.2020.pdf](#)
[Rwanda - Cabinet Statement 10.09.2020.pdf](#)
- V. Uganda
[Uganda - Resolutions from the Trade and Transport sub-committee - 24.04.2020.pdf](#)
[MoH UG - Cost Recovery Fee for Covid-19 Testing Services - Effective 01st September 2020](#)
- VI. Various Government Announcements / Notices